

Assessment Plan

2021-22



AAO - Library

University Mission: George Fox University, a Christ-centered community, prepares students spiritually, academically, and professionally to think with clarity, act with integrity, and serve with passion.

Program Mission: To support the instructional programs and research activities of the institution by providing access to recorded information in a variety of formats, and to provide instruction in the use of traditional and new information resources and technologies.

Alignment With GFU Mission: The library provides resources that support student academic achievement and professional preparation and training to help students think clearly as they gather and apply information.

Assessment Lead: Rob Bohall

Outcome: COLLECTIONS: Materials

Provide physical and electronic materials that library users highly value.

Outcome Status: Active

Assessment Tools

Library material usage:

- Monographs: book checkouts + ebooks + Summit/ILL
 - Full text article downloads
 - Streaming video
- (Active)

Target: - At least 5 monograph checkouts per student FTE per year.

- At least 50 article downloads per student FTE per year

- At least 4 views per student FTE per year

Schedule for Data Analysis & Reporting: July 15 of each year

Survey - Survey item on satisfaction with library resources needed for work/assignments/research (Active)

Target: At least 85% of respondents in each group will report being "satisfied" or "very satisfied"

Schedule for Data Analysis & Reporting: July 15 following each administration of the survey.

Archives:

- Archives item downloads in the Digital Commons.
- Collection views in Archives West (Active)

Target: Digital Commons: At least 90,000 total downloads per year

Archives West: At least 1400 collection views per year

Schedule for Data Analysis & Reporting: July 15 following each administration of the survey.

Related Goals

Mission Elements

Core Theme 1.1 - General Education. Undergraduates complete a general education package that helps them develop foundational skills, acquire knowledge in a breadth of disciplinary domains, and interact productively across differences.

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Core Theme 2.2 - GFU students apply professional competence by successfully obtaining entrance to graduate school, additional preparation, and/or successful employment in the field

Core Theme 2.5 - Faculty Excellence: Faculty will demonstrate excellence in preparation, practice, and teaching

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COLLECTIONS: Provide information resources and access to resources that meet users' needs for study and research.

Outcome: COLLECTIONS: Access to materials

Provide satisfactory access to physical and electronic materials that library users value.

Outcome Status: Active

Assessment Tools

Survey - Survey item on satisfaction with delivery time of library materials. (Active)

Target: At least 80% of respondents in each group (traditional undergrads, adult/grad, faculty) will be "satisfied" or "very satisfied."

Schedule for Data Analysis & Reporting: July 15 following each administration of the survey.

Related Goals

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COLLECTIONS: Provide information resources and access to resources that meet users' needs for study and research.

Outcome: SPACES: Individual spaces

Patrons will value and enjoy individual study and learning.

Outcome Status: Active

Assessment Tools

Survey - Survey item on satisfaction with the library for individual study. (Active)

Target: At least 85% of traditional undergraduates will indicate they are satisfied or very satisfied.

Schedule for Data Analysis & Reporting: July 15 following each administration of the survey.

Volume of meeting room reservations (Murdock) and room use (PCL) (Active)

Target: - Murdock Average \geq 3.0 reservations per day of operation

- PCL Average \geq 1.0 room use per day of operation

Schedule for Data Analysis & Reporting: July 15 of each year.

Related Goals

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SPACES: Provide highly valued spaces, both physical and electronic, that people enjoy using and that meet their academic needs.

Outcome: SPACES: Space usage

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Physical facilities are inviting and well used

Outcome Status: Active

Assessment Tools

Survey - Survey item: Library provides “a comfortable and inviting location” (Active)

Target: At least 80% of respondents indicate they are satisfied or very satisfied

Schedule for Data Analysis & Reporting: July 15 of each year.

Archives visitor survey item: Archives are comfortable and adequate for my research needs. (Active)

Target: At least 85% of respondents indicate they are satisfied or very satisfied

Schedule for Data Analysis & Reporting: July 15 following each administration of the survey.

Related Goals

Mission Elements

Core Theme 3.3 - Christian Community. George Fox students and employees experience a Christ-centered, caring community that actively pursues cultural engagement and diverse representation reflective of Christ’s kingdom.

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SPACES: Provide highly valued spaces, both physical and electronic, that people enjoy using and that meet their academic needs.

Outcome: SPACES: Group spaces

Provide group study spaces that are valued

Outcome Status: Active

Assessment Tools

Volume of meeting room reservations at the Murdock Library and room use at the PCL. (Active)

Target: Murdock average ≥ 10.0 reservations per day of operation.

PCL Average ≥ 3.0 room uses per day of operation.

Schedule for Data Collection: July 31 of each year

Schedule for Data Analysis & Reporting: September 15 of each year

Survey - At least 85% of traditional undergraduates will indicate they are satisfied or very satisfied. (Active)

Target: 80% of survey respondents will be Satisfied or Very Satisfied

Schedule for Data Analysis & Reporting: July 15 of each year.

Related Goals

Mission Elements

Core Theme 1.2 - Campus Climate. Sponsor a wide variety of public lectures, performances, and other events that create and sustain a campus climate in which civil discourse flourishes.

Core Theme 1.3 - Contribution to Critical Conversations. Promote opportunities beyond campus for students and faculty to broaden their understanding of and contribute to conversations about critical issues within our society and world.

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SPACES: Provide highly valued spaces, both physical and electronic, that people enjoy using and that meet their academic needs.

Outcome: SPACES: Onsite technology

Provide onsite technology that users value

Outcome Status: Active

Assessment Tools

Survey - Survey item: In general, how satisfied are you with the library technology (computers, printing, copying, checkout of chargers and adapters, etc. Includes the Archives.)? (Active)

Target: At least 85% of traditional undergraduates will indicate they are satisfied or very satisfied.

Schedule for Data Analysis & Reporting: July 15 following each administration of the survey.

Related Goals

AAO - Library

SPACES: Provide highly valued spaces, both physical and electronic, that people enjoy using and that meet their academic needs.

Outcome: SPACES: Online

Provide a positive online user experience.

Assessment Tools

Survey - Survey item: Library website enables me to find the information I need in a reasonable amount of time. (Active)

Target: At least 75% of respondents indicate they agree or strongly agree.

Schedule for Data Analysis & Reporting: July 15 following each administration of the survey.

Outcome: SERVICES: Document delivery

Provide GFU users with materials from external libraries in support of academic learning.

Outcome Status: Active

Related Goals

Mission Elements

Core Theme 1.1 - General Education. Undergraduates complete a general education package that helps them develop foundational skills, acquire knowledge in a breadth of disciplinary domains, and interact productively across differences.

Core Theme 4.2 - GFU students, faculty, staff & administrators demonstrate engagement in improving the human condition by serving people both locally and globally

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SERVICES: Provide outstanding service to all users in support of institutional priorities.

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Outcome: SERVICES: Resource Guides

Provide outstanding web-based access to library resources

Outcome Status: Active

Assessment Tools

Provide focused online instructional guides (Libguides) to aid in information retrieval. (Active)

Target: Libguide page views per year / FTE \geq 7.5

Schedule for Data Collection: July 31 of each year

Schedule for Data Analysis & Reporting: September 15 of each year

Related Goals

AAO - Library

SERVICES: Provide outstanding service to all users in support of institutional priorities.

Outcome: SERVICES: Staff accessibility

Library staff are perceived as friendly and approachable

Outcome Status: Active

Assessment Tools

Survey - Survey item: Library employees are consistently courteous, helpful and positive in their service. (Active)

Target: At least 85% of respondents indicate they agree or strongly agree.

Schedule for Data Analysis & Reporting: July 15 following each administration of the survey.

Related Goals

Mission Elements

Core Theme 3.3 - Christian Community. George Fox students and employees experience a Christ-centered, caring community that actively pursues cultural engagement and diverse representation reflective of Christ's kingdom.

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SERVICES: Provide outstanding service to all users in support of institutional priorities.

Outcome: SERVICES: Digital Learning

Support faculty and students in their journey as agile professionals and scholars.

Assessment Tools

Survey - Faculty survey item: Digital Learning gives me timely support when I have questions or needs on FoxTALE/Canvas. (Active)

Target: At least 80% of respondents agree or strongly agree.

Schedule for Data Analysis & Reporting: July 15 following each administration of the survey.

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Faculty attendance at Digital Learning events. (Active)

Target: At least 8.0% of faculty will attend each year.

Schedule for Data Analysis & Reporting: July 15 of each year.

Outcome: SERVICES: Publishing

Showcase the intellectual output of the institution

Outcome Status: Active

Assessment Tools

Usage of the GFU Digital Commons (institutional repository) (Active)

Target: At least 100,000 downloads per year

Schedule for Data Collection: July 31 of each year

Schedule for Data Analysis & Reporting: September 15 of each year

Related Goals

Mission Elements

Core Theme 1.3 - Contribution to Critical Conversations. Promote opportunities beyond campus for students and faculty to broaden their understanding of and contribute to conversations about critical issues within our society and world.

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SERVICES: Provide outstanding service to all users in support of institutional priorities.

Outcome: INSTRUCTION

Students will be able to identify, access, evaluate and use high quality information resources.

Outcome Status: Active

Assessment Tools

Post-instruction faculty survey: The instruction provided was high quality and is likely to lead to better student work. (Active)

Target: At least 80% of respondents agree or strongly agree.

Schedule for Data Analysis & Reporting: July 15 following each administration of the survey.

Archives post-instruction survey: The instruction provided was high quality and increased my ability to use archival resources. (Active)

Target: At least 85% of respondents agree or strongly agree.

Schedule for Data Analysis & Reporting: July 15 of each year.

Information Literacy rubric applied to key assignments in GE courses. (Active)

Target: At least 80% of students will score at or above "Partial Mastery" on the Cornerstone Core rubric.

Schedule for Data Analysis & Reporting: July 15 of each year.

Related Goals

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Mission Elements

Core Theme 1.1 - General Education. Undergraduates complete a general education package that helps them develop foundational skills, acquire knowledge in a breadth of disciplinary domains, and interact productively across differences.

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INFORMATION LITERACY: GFU students will be able to identify, access, evaluate and use information resources.