Assessment Plan

2021-22

GEORGE FOX UNIVERSITY

Learning Support Services

University Mission: George Fox University, a Christ-centered community, prepares students spiritually, academically, and professionally to think with clarity, act with integrity, and serve with passion.
Program Mission: The mission of Learning Support Services is to provide educational resources and support to students of all levels so they can become more effective learners and scholars.
Alignment With GFU Mission: The Learning Support Services mission supports the university mission of preparing students academically and professionally, and to think with clarity.
Assessment Lead: Rick Muthiah

Outcome: Effective one-on-one consultations

Provide effective one-on-one consultations that promote writing competencies.
Outcome Status: Active
Start Date: 01/01/2013

Assessment Tools

ARC Survey item: Consultations with the Academic Resource Center (ARC) have helped me improve my writing (Active)
Target: 90% of respondents agree or strongly agree with the item. **Schedule for Data Collection:** End of fall and spring semesters. **Schedule for Data Analysis & Reporting:** January 15 and May 15 of each year.

Related Goals

Learning Support Services
Departmental - Develop students as effective and efficient learners.

Outcome: DAS provides effective services

Disability & Accessibility Services enables students to effectively engage with the university's educational program.
Outcome Status: Active

Assessment Tools

Survey - DAS survey (Active)
Target: 85% of respondents indicate that DAS services helped them be more successful in the academic program than they would have been otherwise. **Schedule for Data Collection:** Twice a year - December and April **Schedule for Data Analysis & Reporting:** May 15 of each year.

Related Goals

Learning Support Services

Learning Support Services

Departmental - Ensure access to the educational program for students who register with the Disability & Accessibility Services.

Outcome: Positive outcome for students referred to the Student Support Network (SSN).

75% of SSN student cases will have a positive resolution.
Outcome Status: Active
Start Date: 05/01/2017

Assessment Tools

Survey - Fox360 SSN case results. (Active)
Target: 75% of SSN cases have a positive resolution.   **Schedule for Data Analysis & Reporting:** May of each year.

Related Goals

Learning Support Services
Departmental - Provide support for at-risk students referred to the Student Support Network.

Outcome: CPAS 100 and 105 help improve student success

Students enrolled in CPAS 100 & 105 agree that the course improved their success as a student at the university.
Outcome Status: Active

Assessment Tools

Survey - End of semester survey (Active)
Target: 85% of respondents agree or strongly agree that "I was more successful this semester than I would have been without Academic Mentor meetings."   **Schedule for Data Collection:** End of each semester.   **Schedule for Data Analysis & Reporting:** Within one month of data collection.