

Life and Disability Claims Department Toll-free 1 (800) 286-1129 Fax (855) 733-4615 claims@lifemapco.com

LifeMapCo.com

Claim Filing Instructions

This Statement of Short Term Disability (STD) includes the forms required to apply for STD benefits. If a form is received incomplete, unsigned or undated, it will be returned to you for completion, delaying the claim.

Have you...

- 1) Completed the Employee's Statement?
 - a) Incomplete, unsigned, or undated statements will delay your claim
- 2) Signed and dated the Authorization for Release of Information?
- 3) Had the physician treating you sign and date the Attending Physician's Statement?
 - a) The Attending Physician's Statement must be returned to you upon completion
- 4) Had your Employer sign and date the Employer's Statement?
 - a) The Employer's Statement must be returned to you upon completion

You are responsible for ensuring all forms are completed and returned to our office. Our review of your claim will not begin until we receive all completed forms.

Forms can be sent to LifeMap via:

- Email: claims@lifemapco.com
- Fax: 1 (855) 733-4615
- Regular Mail: LifeMap Assurance Company Attn: Life and Disability Claims Department PO Box 1271, M/S E8L Portland, OR 97207-1271

You must notify LifeMap promptly if:

- Your medical condition improves so you would be able to work, even if you have not yet returned to work.
- You go to work in any capacity for any employer, even as a self-employed person.
- You receive any other income related to your disability.

If you have any questions, please call the LifeMap Life and Disability Claims Department at 1 (800) 286-1129.

Direct Deposit Option

If you are approved for benefits, you will receive a weekly benefit payment. Payments are sent via paper check by U.S. mail; however, you can elect electronic direct deposit. To establish electronic direct deposit, fill out the optional **Direct Deposit form** (enclosed) and return along with a voided check to our office.

Paper checks will be issued unless a direct deposit election is received and processed prior to benefit issuance. Allow a week for LifeMap to process your direct deposit election. To expedite the processing of your election, please submit your signed and dated form with voided check by fax to the number listed above or email: claims@lifemapco.com.



Employee's Statement

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Employee			-	.inployee 3	Otatement			LifeMapCo.c	;om	
Employee Name (Last, F	Initia	l)			Social Security Number					
Mailing Address	& Nu	ımber	City		State		Zip			
Home Phone Number		Cell	Phone Numbe	r	Date of Birth			🗌 Male 🛛] Fe	male
Employment										
Employer Name	Employer Phone N	lumber		Group Polic	y Nu	mber				
Date you returned (or e basis:	xpect to re	turn)	to work on a p a	art-time	Date you returned basis:	(or expe	ct to ret	urn) to work	on a	full-time
Please describe all wor	k activity, i	ncluc	ding self-employ	ment, since th	ne start of your disal	oility. If n	one, init	tial here		_
Medical Information										
Date First Treated:					First date unable to	o work be	ecause	of disability:		
Date of injury or date fir	st noticed	symp	otoms of illness:		Have you ever had the same or similar condition in the past?					the past?
					Workers' Compens o Not Yet	ers' Compensation? Workers' Compensation claim status: Not Yet Pending Approved Denied (include copy of denial letter)				
Cause of Disability: Please explain illness or accident (include date and location): Accident Illness Pregnancy										
Attending Physician										
Primary Physician: Phone Number Hospital										
Street Address	City		State	Zip	Fax Number		Date Admitted Date		Da	te Discharged
Other Sources of In	come									
As a result of this disability, are you, your spouse or any of your dependent children receiving income from any of the following? Amount Amount										
Туре	(per wee	ek)	Date Began	Date Ended	Туре	(per v	week)	Date Bega	۱n	Date Ended
Social Security (SSA)					Pension					
SSA Dependent's					State Disability					
Workers' Compensation					Other (describe):					
Acknowledgement										
I certify that the answer I acknowledge that I ha						he best c	of my kn	iowledge and	l beli	ef.
▶▶										
Employee's Signatu					Date	-				
Plea	ase comp	olete	Please complete Authorization to Obtain and Release Information form on page 4.							



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Insurance Fraud Warning

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California Residents: For your protection California law requires the following to appear on this form: Any person who knowingly presents false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

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Hawaii Residents: For your protection, Hawaii law requires you to be informed that presenting a fraudulent claim for payment of a loss or benefit is a crime punishable by fines or imprisonment, or both.

New Jersey Residents: Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

New York Residents: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

Puerto Rico Residents: Any person who knowingly and with the intention to defraud includes false information in an application for insurance or file, assist, or abet in the filing of a fraudulent claim to obtain payment of a loss or other benefit, or files, more than one claim for the same loss or damage, commits a felony and if found guilty shall be punished for each violation with a fine of no less than five thousand dollars (\$5,000), not to exceed ten thousand dollars (\$10,000); or imprisoned for a fixed term of three (3) years, or both. If aggravating circumstances exist, the fixed jail term may be increased to a maximum of five (5) years; and if mitigating circumstances are present, the jail term may be reduced to a minimum of two (2) years.

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Life and Disability Claims Department

Statement of Short Term Disability

Authorization to Obtain and Release Information

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I authorize persons or entities having any records or knowledge of me or my health, including any licensed physician, any other medical practitioner or provider, pharmacist, hospital, clinic, other medical or medically related facility, federal, state or local government agency, insurance or reinsuring company, consumer reporting agency or employer:

To give Medical information including chart notes, x-rays, operative reports, lab and medication records and all other medical information about me, including medical history, diagnosis, testing, test results and prognosis with respect to any physical or mental condition and/or treatment of me, excluding psychotherapy notes, and including, but not limited to, any other mental or psychiatric records, medical, dental and hospital records which may have been acquired in the course of examination or treatment.

If the information to be disclosed contains any of the types or information listed below, additional laws relating to the use and disclosure may apply. I understand and agree that this information will be used or disclosed <u>only</u> if I place my initials in the applicable space next to the type of information:

- _____ Drugs/Alcohol diagnosis, treatment or referral information
- _____ Mental Health information including provider notes
- _____ HIV/AIDS information
 - ____ Genetic Testing Information

And Non-medical information including education, employment history, earnings or finances, vocational evaluation reports, vocational testing and rehabilitation plans, or eligibility for other benefits including retirement benefits and retirement plan contributions (for example, Social Security Administration, Public Retirement Systems, Railroad Retirement Board, claim status, benefit amounts, effective dates, etc.).

To LifeMap Assurance Company (LifeMap) and to its authorized representatives.

- I understand that the information obtained by use of this authorization will be used by LifeMap and authorized representatives to evaluate and adjudicate my current disability claim, and may be re-disclosed to (a) any medical, investigative, financial or vocational specialist or entity, or (b) any other organization or person, employed by or representing LifeMap solely to assist with the evaluation and adjudication of my current disability claim.
- I understand that LifeMap will release information to my employer necessary for return to work and accommodation discussions, and when performing administration for my employer's self-funded (and not insured) disability plans.
- I understand that LifeMap complies with state and federal laws and regulations enacted to protect my privacy. I also understand that the information disclosed to LifeMap may be subject to redisclosure and may no longer be protected under the Health Information Portability and Accountability Act (HIPAA).
- I understand that I have the right to revoke this authorization by notifying LifeMap in writing, of my revocation. However, such revocation is not effective to the extent that LifeMap has relied previously upon this authorization for the use or disclosure of my protected health information. In addition, I understand that my revocation of, or my failure to sign this authorization may impair the ability of LifeMap to evaluate my current disability claim and as a result may be a basis for denying that current disability claim for benefits.
- I acknowledge that I have read this authorization. I understand and agree that this authorization shall remain in force for the duration of my claim(s) or 12 months, whichever occurs first. A photocopy or facsimile of this authorization is as valid as the original. I understand that I, or my authorized representative, have the right to request and receive a copy of this authorization and the information to which it pertains.

		▶		
	Employee/Primary Insured's Full Name (please print clearly)		Social Security Number	
►		►		
	Employee/Primary Insured's Signature		Date Signed	_

If signature is provided by legal representative (e.g. Attorney in Fact, guardian or conservator), please attach documentation of legal status.



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Statement of Short Term Disability

Employer's or Administrator's Statement

Information	about E	Employee	ı	picyci			Juio		l	_ifeMapCo.com			
Employee Name (Last, First, Middle Initial)			Jo	b Title		Socia	al Security No	C	Class	Male			
											🗌 Female		
Employee's Ma	ailing Ad	dress Street &	Numbe	er	City		State	Zi	р	Employee's F	hone Number		
Date of Hire	Date La	ast Worked Bef	ore Dis	sability E	Began:		# o	of hours worked	l:	Date of Termi	nation:		
	(Attach p	payroll records for v	work act	ivity since	disability began)						🗌 N/A		
Reason for stopping work:													
Family Med					er Leave of Abs			her Reason					
Date returned	o work:			•	time, number of	f hours worke	burs worked per If employee has not returned to work,						
Full-time:		Part-time:		week:				estimated	retu	urn to work date	e:		
Are you able to accommodate release to: Reduced hours? Yes No Modified duties? Yes No										□ No			
If no, please ex					_	_				_	_		
# of hours regu	larly sch	neduled per wee	ek:	Please	indicate which	days of the w	eek th	his employee is	s no	rmally schedule	ed to work.		
				(circle)	Sunday Mor	nday Tuesda	y W	ednesday Thu	ursd	ay Friday Sa	turday		
Please describ	e primai	v job duties:											
	•	,,											
Employee's Ea	rnings: S	\$						Is disability d	ue t	o employment?	•		
Earnings prior				Date of	last increase:			🗌 Yes 📋 M	disability due to employment? Yes □ No □ Unsure				
hourly	_	veekly	<u> </u>	monthly	🗌 a	nnual		Has Workers	' Co	mpensation cla	im been filed?		
commission	n 🗌 s	hift differential		oonuses	s 🗌 o	ther:			٥	Not yet			
			hort 1		isability Cove								
Employee's S		•			Vhat percentage	•			-	• • •	%		
Coverage Effective Coverage Termination Are employer paid premiums included in employee's salary? Yes No N/A Date: Date: Is employee contribution: Pre-Tax Deduction After-Tax Deduction N/A													
Other Benefits and Sources of Income Income Employee is receiving or eligible to receive following last day worked:													
	,001010	Amount				y wontou.		Amount					
Туре		(per week)	Date	Began	Date Ended	Туре		(per week	()	Date Began	Date Ended		
Sick Pay						PTO/Vacati	on						
Salary Continu	ation					State Disab	ility						
Workers'						Other (desc	ribe):						
Compensation	ocumo	ntation Attac	hed (Diagoa	attach a copy	of the follow	vina d	locuments to	thie	form)			
		current job des			allacit a copy		ing u		1113	10111.)			
					m(s) and Appr	oval/Denial N	lotific	ation, if applie	cabl	le			
Information	about E	Employer											
Employer Nam	е					Location Co	de (if a	applicable)	G	roup Policy Nu	mber		
Employer Addr	ess	Street & Nu	umber		City	State	Zip	Phone Nur	nbei	r			
Name and title of employer representative completing this form Email Address													
Acknowledgement													
I certify that the answers I have made to the above questions are complete and true to the best of my knowledge and belief. I acknowledge that I have read the fraud notice on page 6 of this form.													
Freedourse	Donres	atativo's Oiser - t				▶	Det						
Employer F	keprese	ntative's Signat	ure				Date	5					



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Attending Physician's Statement

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Patient Info	ormation									
Name of Pati	ent (Last, First,	Middle Initial)		Social Security Number Employer Name						
Height	Weight	Male	Date of Birth		Patient Phone Number		Left-handed			
		Female					Right-handed			
Information	h about Diag	nosis					I			
Diagnosis						ICD Code(s	5)			
Symptoms										
Comorbid Co	onditions									
Objective find	dings (includin	g current X-ray	s, EKGs, Laboratory	Data	and any clinical findings)					
			· · · ·							
Date sympton	ms first appea	red or injury oc	curred:		Date you recommended th	ne patient stop	working on:			
Patient's con	dition is due to	:			Has patient ever had the same or a similar condition?					
Illness Accident					☐ Yes ☐ No If Yes, when					
Is condition arising out of patient's employment?					Did you complete a Worke	ers' Compensa	tion claim form?			
🗌 Yes 🗌	No				🗌 Yes 🗌 No					
	n about Trea									
Date of first v condition:	visit for this	Date	of most recent visit:	F	requency of subsequent vis	sits: Ne	xt office visit:			
condition.					Weekly Monthly	Other				
Nature of trea	atment (includi	ng surgery and	d medications prescri	ibed, il	f any, including dosage and	frequency)				
Hospital Adm	nission Date:	Hospital	Discharge Date:		Was Surgery Performed?	Da	te of Surgery:			
					🗌 Yes 🗌 No					
Name of Pro	cedure:				Surgery/Post-Operative Could find the set of	omplications:	Yes 🗌 No			
Was patient t	reated by ano	ther provider(s) for this disability?	🗌 Ye	s 🗌 No					
If Yes, please	e provide date:	s, name and a	ddress of provider(s):	:						
For Pregnan	cy Disability	Only								
Date of Last	Menstrual Pe	riod Exp	ected Date of Deliver	У	Actual Date of Delive	ery 🗌	Vaginal			
							C-Section			
Are there any Pregnancy			ticipated difficulties w y □ Yes □ No	vith:	Post Partum Recovery	Yes 🗌 No				
Li regnancy L		Deliver								

Continued on following page.

If "Yes" to any of these, please describe in detail:



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Name of Patient (Last, First,	Middle Initial)						
Assessment of Current	t Functional Ability						
Check the appropriate box Bending Climbing				ivities: tinuously, 66%	6-100%		
Reaching Kneeling Squatting Crawling Pushing/pulling	□ □ □ □ □ No. of lbs	No. of lb	bs T	□ □ □] No. of lbs			
Lifting (lbs.)	□ No. of lbs	No. of lb] No. of lbs			
What is this assessment based on?	Observed activity	Measured		hysical thera	by report		
Describe current restriction	s (activities which should	I not be performed by	/ the patient):				
Describe current limitations (activities which cannot be performed by the patient):							
Related to a mental health condition, describe behaviors, attitudes or functional impairments that are contributing to the patient's restrictions and/or limitations:							
Describe factors delaying recovery (if applicable): Malingering Exaggeration Other, please specify:							
Is the patient competent to manage insurance benefits? Yes No If no, is the patient competent to appoint someone to help manage the insurance benefits? Yes No							
Return to Work Plan							
Date you released patient t		Part Time	Modified Duties Reduced Hours	Number	of hours per week:		
How long do you expect the	ese limitations and restric	ctions to impair your	patient?				
Date	Unable to determ	nine, follow up appoin	itment on		Permanently		
Please identify your recom	mendations for any job m	nodifications that wou	Id enable the patie	nt to work:			
Information about Physic							
Physician's Name (Please	Print)	Degree/Specialty			Phone Number		
Office Address		City	State Zip		Fax Number		
Acknowledgement				- t - f l			
I certify that the answers I hat that I have read the fraud n			e and true to the bes	St of my know	edge and belief. I acknowledge		
▶			▶				
Attending Physician's S	ignature		Date				

Attending Physician's Statement (continued)

Please return completed form to your patient.



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P.O. Box 1271, M/S E8L Portland, OR 97207

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Claim Benefits – Direct Deposit Option

We have enhanced our benefit payment system to enable us to send benefit payments by direct deposit to your checking or savings account.

How do I sign up for direct deposit?

If you wish to receive your LifeMap benefit payments through direct deposit, you must complete this direct deposit authorization form and include a copy of a voided check for a checking account or a savings deposit slip for a savings account. A deposit slip cannot be used for a checking account; you must provide a voided check. Any authorizations submitted without the proper documentation will be returned to you without processing.

The authorization must then be mailed, faxed, or emailed to LifeMap at the contact information shown above.

How will I know if my benefit payment has been processed if I am not getting a check in the mail?

With each benefit payment that is processed, you will receive, via mail, an explanation of the benefit payment showing the amount and date of the payment. In place of the check, a notification of deposit will be included with the explanation of benefit.

AUTHORIZATION FOR AUTOMATIC BENEFIT PAYMENT DEPOSITS

Claimant Information

Full Name of Employee (last, first, middle initial)	Social Security Number	Employer Name	Policy Number
Mailing Address (Street, City, State, Zip)			Phone Number

Information about Financial Institution

Financial Institution	Branch	Account Number	Routing Number
Mailing Address (Street, City, State, Zip)			Type of Account (check one)

Authorization

I wish to have my LifeMap benefit payment deposited directly to my checking or savings account. I hereby authorize LifeMap to originate an electronic credit transaction to my bank or credit union account as indicated below and to credit the same to such account. In the event that a payment is credited to my account in error, I will be given written notice of the error. I hereby authorize LifeMap to deduct from my account for any payments credited to my account in error. In the event that a legal proceeding is filed in court to recover the amount of overpayment, the prevailing party shall also be entitled to an award of reasonable attorney fees and costs. This authority is to remain in full force and effect until I notify LifeMap in writing of my request to discontinue direct deposit and LifeMap will act upon this request within 5 business days following receipt of my request.

Signature

Date

For direct deposit account verification include a:

- VOIDED CHECK for automatic checking account deposit or
- SAVINGS ACCOUNT DEPOSIT SLIP for automatic savings account deposit

ATTACH HERE

(Please do not staple)

Note: Do not attach a deposit slip for a checking account.