Steps to make a payment

Step 1: Initiate your payment quote online
- Under Your Account, click on the statement Click Here to Make a Payment.
- Click on the word Amount
- Enter the amount due in U.S. Dollars.
- Click on Add to Shopping Cart
- Choose Pay with Foreign Currency
- Choose your currency type.*
- A payment amount in your currency of choice will automatically be generated. This quote is secured for 72 hours.
- Agree to the payment amount and accept terms and conditions.
- Download payment instructions, including the payment reference number, as a PDF document. You will need the reference number to complete your payment in Step 2.

Step 2: Transfer funds to Western Union Business Solutions
- The payment instructions will tell you how to transfer funds through your personal bank or online.
- If you have your bank send the funds to Western Union, be sure they include the payment reference number.

Step 3: Western Union Business Solutions does the rest!
- Using your payment reference number, Western Union Business Solutions will transfer your funds to George Fox University and we will post the payment to your student account.
- This usually takes 2 to 5 business days after your local bank initiates payment to Western Union Business Solutions.

Through experience, we know that making international payments can be a long, costly and complicated process. That’s why we are working with Western Union Business Solutions to provide you with a quick and simple solution which helps avoid delays and expensive bank charges.
**Q1. What are the benefits of using the international student payment method?**

**A1.** When you choose to “Pay with Foreign Currency” you will receive an exchange rate that is valid for 72 hours, which you can accept before you send your funds. You will always know the amount you’re going to pay in local currency at the time you send your payment and have confidence that the right amount will arrive at the university.

**Q2. Do I need to provide details about George Fox University’s bank account?**

**A2.** No. All you need to provide is your George Fox University student information and the amount due to George Fox University in U.S. Dollars. When you confirm your payment quote, you will be sent a reference number to use when transferring funds from your bank to Western Union Business Solutions, which collects your payment on our behalf. Western Union Business Solutions holds our bank details and uses your reference number to allocate your payment to your George Fox University student account.

**Q3. Can I make a transfer via my own bank?**

**A3.** To get the benefits of this service it is important that you send your payment amount to Western Union Business Solutions using the reference number that is provided to you. You can use your own bank to make this transfer to Western Union Business Solutions. **Make sure that your bank sends the reference number you have been given.** This ensures your tuition and fee payment is easily identifiable and your payment will not be delayed.

**Q5. Which fees can I pay using this service?**

**A5.** This service can be used to make payment for all balances on your student account.

**Q5. I can find my home country but it doesn’t let me use my home currency. Why?**

**A5.** Unfortunately, due to international and domestic banking regulations, some currencies are unable to be traded on the open market or are otherwise unavailable. In the instances where your country appears as an option but the currency is unavailable, you can select an alternative currency, including U.S. Dollar, to ensure your payment will be posted to your student account quickly.

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**Contact details**

If you have any questions regarding the service, we have arranged for Western Union Business Solutions to provide a dedicated customer service team that can aid you with any additional information on the service and its benefits and/or walk you through the process. For any of the above or any other related queries please contact:

Western Union Business Solutions
Toll Free: 1.877.218.8829
studentinquiries@westernunion.com
business.westernunion.com/education

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